

Assistive Listening Devices

To accommodate our hard of hearing patrons, BPL has acquired assistive listening devices from Listen Technologies. If you would like to use an assistive listening device, you can request one from any staff member. Be sure to specify whether you'd like an ear speaker to listen through or a neck loop lanyard to connect to Telecoil (T-Coil) hearing aids or cochlear implants.

Our system uses Infrared technology for ease of use and privacy. For the clearest sound make sure the device is unobstructed by any clothing or jewelry. It is best to sit in the first few rows of chairs to ensure a clear connection to the transmitter box in the top right corner of every Community Room. If you experience any issues with connection, please let a BPL staff member know.

To use the assistive listening device...

- Turn on the device by holding down the silver power button on the top of the device for three seconds.
- Use the silver up and down buttons on the front of the device to adjust the volume. It is recommended you make sure the volume is turned down before you put on the ear speaker or connect to hearing aids.
- Connect the lanyard loop cable to both headphone jacks on the top of the device and wear it around your neck.
- (Recommended) To use the ear speaker...
 - **Make sure the device is turned down**
 - Connect both ends of the lanyard loop to the device's headphone ports
 - Connect the ear speaker cord to the headphone port on the lanyard loop cable.
 - Slide the ear piece over your ear and turn up the volume to your liking using the up and down buttons on the front of the device.
 - Make sure nothing is obstructing the device for the clearest signal.
- To connect to T-Coil Hearing Aids or Cochlear Implants...
 - The lanyard loop cable will automatically connect to T-Coil hearing aids and cochlear implants once it is plugged into both headphone ports on the device. **Be sure the volume is turned down before connecting the lanyard loop cable to the device.**
 - Adjust the volume to your liking using the silver buttons on the front of the device.
 - Make sure nothing is obstructing the device for the clearest signal.

For any additional information about the listening device, follow the link to the [Listen Technologies User Manual](#).

Please note, the assistive listening devices connect to the room's built-in speaker system so the speakers/presenters must be using the room's microphones and speaker system for the assistive listening devices to work.